

EN

Warranty Management Daimler

Following documents must be submitted

- 1.) Copy delivery note / invoice first order Herbrand 24
- 2.) Copy assembly invoice with all customer and vehicle information.
 - Important ! original part number must be listed
 - incl. current odometer value
 - and VIN
- 3.) Copy delivery note second order Herbrand 24 (replacemet order)
- 4.) Copy documentation of technical defect
 - Visible damage with picture
 - Technical damage with diagnostic protocol (important! There must be a link the vehicle)
 - If you are not familiar with the correct documentation
 - Our suggestion:
 - Contact us or
 - send your client to the next original car retailer. They know the car brand specialties in any case of guarantee claim. And they are able to offer the correct documentation.
- 5.) Copy vehicle registration documents
- 6.) Filled out ISP-document